

This warranty is not applicable in any of the following cases:

1. The completed warranty card is not presented to the service engineer at the time of repairs being undertaken / requested.
2. The product is not purchased from an Authorised Dealer.
3. The product purchased is not used according to instructions given in the INSTRUCTION MANUAL, as determined by company personnel.
4. Defects caused by improper use, as determined by the authorised service center/company personnel.
5. Modifications or alterations of any nature made in the circuitry by the purchaser or unauthorized personnel, as determined by the company personnel.
6. The product is being used for commercial purpose.
7. Site (premises where the product is kept) conditions that do not confirm to the recommended operations of the machine/unit.
8. The original serial number is removed, obliterated, or altered from the product.
9. Defects due to causes beyond control like lighting, abnormal voltage, acts of God or while in transit to service center or to the purchaser's residence.
10. Defects caused by household pets, rats, cockroaches or any other animals or insects.
11. The products which does not carry the company seal.
12. The company is not liable to any kind of mis-hapening due to any kind of operational/vandalism problem caused by the product the company restricts the warranty only to the products.

For any further information/assistance, please contact us at:

KRISHNA ELECTRONICS

Ward 20, 740/275, Mahatabpur, West Medinapur-721101
 Customer care: 03222-356738
 WhatsApp: 7908765027 | www.arcindia.in

You are using ARC appliances at your own risk and cost, our liability during the warranty period to repair or replacement of this product only.



WARRANTY CARD



Electrical Home Appliances

AN ISO 9001 : 2015 CERTIFIED COMPANY

PRODUCT	WARRANTY PERIOD	PARTS NOT COVERED
Ceiling Fans, Electric Geyser with SS/GL Tank*	24/60* months	Outer Body Parts, Blades & Accessories
LPG Water Heater, Heat Convector, Immersion Rod and other small appliances.	12 months	Outer Body Parts, Dry used Immersion Rods, Room Heater Tubes
Coolers, LED TVs, Voltage Stabilizers, Electric Chimney	12 months	Outer Body Parts, LED Panel Breakage
Sandwich Toaster, Electric Iron, Cooler Pump Motor, Exhaust fans, All Purpose, Trans Air, Fresh Air Fans	12 months (Motor Only)	Outer Body Parts
Pedestal Fans, Multi Purpose Fans, Flexy Fans (Motor Only)	12 months	Outer Body Parts
Juicer Mixer Grinder	**5 years on motor & 2 years on body	Outer Body Parts and Jars (Plastic & Steel)

* In Electric Geysers Steel Tanks avail 24 months, GlassLine Tanks avail 60 months warranty & electrical parts have 12 months warranty.

** Conditions apply.

Parts Not Covered In Warranty :

Rubber, plastic, Bakelite, Chrome Plating, Powder Coating, Main Lead, Ceiling Fan Blades & all accessories, and any form of water damage.

Note : No any appliances will be replaced completely only defective parts will be replaced in warranty period.

WARRANTY CONDITIONS

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1. The warranty is confined to the first purchaser of the product only and is not transferable.
2. Repairs under warranty period shall be carried out by the company authorized personnel only.
3. In the event of repairs of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty.
4. In case of any damage to the product / misuse detected by the Authorised Services Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
5. The company's obligation under this warranty shall be limited to repair or providing replacement of part/s only.
6. In the event of any unforeseen circumstance, and spares not being available the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.

* ARC Appliances (hereinafter referred to as "the company") guarantees to the purchaser that this product carries a warranty for the period mentioned above, commencing from the date of purchase. The company will repair free of charge any part or parts of the product, not complete appliances, if the defect is due to the faulty material or workmanship.

CUSTOMER DETAILS CUM WARRANTY CARD

(To Be Retained By Customer)

Product : _____

Serial Number

Model No. : _____

Date of Purchase :

Name of Customer : _____

Address in full : _____

Mobile No. :

Customer's signature & Date
 (I accept the terms & conditions of warranty)

Dealer's Signature with rubber stamp